Bamboo Valley
International School

Camp Policy
2027

Winter Camp • 18 January – 5 March 2027
Summer Camp • 28 June – 13 August 2027

Camp Terms & Conditions · Version 7 November 2026

KEY POINTS AT A GLANCE

PAYMENT	A place is confirmed only after **full payment** is received.
INSURANCE	Valid medical insurance covering the whole camp period is **mandatory**.
DROP-OFF & PICK-UP	By a parent or legal guardian only. **No Grab, Uber or other transport for children travelling alone.**
SIGNED FORM	Parents must sign and send the acknowledgement page to admin **before camp starts**.
REFUNDS	100% / 50% / no refund by the dates in Section 9. Cancellation must be sent by email.

01 GETTING STARTED

Enrollment & Payment

By submitting an application form and/or making payment, parents and legal guardians confirm that they have read, understood and agreed to all of the terms below on behalf of themselves and their child. These terms apply to **Winter Camp 2027** (18 January – 5 March 2027) and **Summer Camp 2027** (28 June – 13 August 2027), and are operated by Bamboo Valley International School.

- Complete the application form, then contact the school by email or WhatsApp. Our team will confirm whether space is available.
- Once confirmed, send proof of payment using the same contact details. Bank charges, including international transfer fees, are the sender's responsibility.
- **A place is confirmed only after full payment is received.** Until then, the place is not guaranteed. A confirmation email is sent once payment has been received.
- Places are allocated on a first-come, first-served basis. Fees are charged per week and are not pro-rated for part-weeks.
- Early bird prices apply only when full payment is received **on or before** the published deadline (Winter Camp: 30 November 2026; Summer Camp: 30 April 2027). After the deadline the regular rate applies.
- **Parents must sign the Parent Acknowledgement (last page) and send it to the school admin by email or WhatsApp before camp starts.** A child cannot attend until the signed form has been received.

Camp	Early bird / week	Regular / week	Daily rate
Winter Mini Camp · ages 3–6	**11,500 THB**	13,500 THB	2,900 THB
Winter Maxi Camp · ages 6–13	**13,500 THB**	15,500 THB	3,300 THB
Summer Mini Camp · ages 3–6	**11,500 THB**	13,500 THB	2,900 THB
Summer Explorer Camp · ages 6–13	**13,500 THB**	15,500 THB	3,300 THB

Weekly tuition includes a healthy lunch, two snacks per day and craft materials. For the older group it also includes transport for field trips (every Tuesday and Thursday). Activities and field trips may change depending on the weather or safety conditions.

Daily rate: single days may be booked at the daily rate (Mini 2,900 THB; Maxi/Explorer 3,300 THB per day), subject to availability. Daily bookings must be confirmed and paid in advance, and early bird pricing does not apply.

Age groups overlap at age 6. Children aged 6 may join either Mini Camp (ages 3–6) or the older group (Maxi/Explorer, ages 6–13). The group is chosen at registration, based on the child's readiness and the camp leader's recommendation. Placement is confirmed by the school, and group changes after the programme has started follow Section 9.

02 HEALTH & SAFETY

Health & Safety

Medical insurance (mandatory)

IMPORTANT

Every child must have valid international health or travel medical insurance, or valid Thai health insurance, covering the entire camp period, including emergency treatment, hospitalisation and ambulance transport in Thailand.

- Parents must send proof of insurance (insurer, policy number, coverage dates and emergency hotline) **before the child's first day**. A child without proof of insurance will not be admitted until it is provided, and no refund is given for days missed.
- If a child attends without valid insurance, or the information provided is inaccurate, expired or false, the school may suspend or end the child's participation immediately **with no refund**.
- In all cases, parents are **fully and solely responsible for all medical, hospital, ambulance, transport and related costs** arising from their child's illness or injury, whether or not insurance applies. Bamboo Valley International School does not provide medical insurance for campers and does not pay for treatment costs.

Medical emergencies & allergies

- In an emergency, your child will receive immediate first-aid care from trained staff and will be closely supervised until a parent arrives.
- If parents or emergency contacts cannot be reached, the school may take the decision it considers most appropriate for the child's safety, including calling an ambulance and taking the child to the nearest suitable hospital. Parents authorise this by enrolling their child and accept all resulting costs.
- We rely on the medical, allergy and dietary information provided on the registration form. Parents must disclose all medical conditions, allergies, medications and special care needs **before camp starts** and update us immediately if anything changes.
- If your child has a food allergy, please provide a medical certificate. Parents are welcome to provide their child's own lunch in these cases.
- Staff do not administer medication unless the parent has given written instructions and the medication is clearly labelled with the child's name and dose.

Illness

- Children who are unwell must stay home. Children with a fever, vomiting, diarrhoea, head lice or a contagious illness (such as hand, foot and mouth disease, conjunctivitis or flu) cannot attend until they have been symptom-free for at least 24 hours.
- If a child becomes unwell at camp, parents must collect them promptly after we call.

Outdoor and activity risks

- Our programme is nature-based and includes outdoor play, gardening, animal care, Thai boxing, hiking, and, for the older group, water activities and field trips. Parents acknowledge that these activities carry inherent risks, and consent to their child taking part under staff supervision.
- For water activities, parents must truthfully declare their child's swimming ability at registration. The school may restrict a child's participation for safety reasons.

03 DAILY ROUTINE

Drop-Off & Pick-Up

- Camp runs Monday to Friday. **Drop-off: 8:45–9:00. Pick-up: 15:00–15:15.**
- Parents and carers say goodbye on the grass area in front of the classroom. For the safety and focus of the group, parents and carers are not permitted inside the classroom or near the children during camp hours. Parents or nannies of younger children may wait at the hut by the entrance gate, out of the children's direct view.
- Some children feel unsure or cry at goodbye. Our staff are experienced in helping children settle, and a brief, confident goodbye helps your child adjust more quickly.
- Parents must sign in and sign out **every time** they drop off or collect their child.

Who may drop off and collect

IMPORTANT

Drop-off and pick-up must be done by a parent or legal guardian, or by a nanny assigned by the parents, who must physically accompany the child to and from the school gate. A nanny, driver or relative is accepted only if the parents have named them to the school in writing before camp starts; staff may ask for photo ID. Children are released only to these people.

- **Children may not be sent to or from camp alone, or in a Grab, Uber, Bolt, taxi, tuk-tuk, motorbike taxi or any other transport service without an accompanying authorised adult.** Staff will not accept or release a child in these circumstances.
- If this rule is broken, the school may immediately suspend or end the child's participation in the camp **with no refund**.

Late drop-off and pick-up

- A fee of **THB 300 per 15 minutes (or part thereof)** applies for drop-off before 8:45 or pick-up after 15:15.
- Repeated late pick-ups may result in a warning, and then removal from camp without refund.
- If a child has not been collected and we cannot reach the parents or emergency contacts, the school will take the steps it considers appropriate for the child's welfare.

Attendance

- Arrivals after 9:30 may miss group activities or field-trip departures. No refund, credit or make-up is given for late arrival, missed days or early collection.

04 WHAT TO PACK

Personal Belongings

PLEASE BRING

- Comfortable clothes and a spare set
- Raincoat and rain boots
- Water bottle
- Sunscreen and insect repellent
- Closed-toe shoes for hiking
- Hat or cap for sun protection
- Lightweight backpack

PLEASE DO NOT BRING

- Toys or cash
- Phone or tablet
- Valuables of any kind
- Smart watch
- Unhealthy snacks

Note: Swimwear, swim goggles, swim shoes and a towel are only needed for the older group (Maxi/Explorer) on water-activity and field-trip days. Mini Camp families do not need to pack these.

Please label all belongings with your child's name. Bamboo Valley International School is not responsible for the loss, theft or damage of personal belongings.

05 PRIVACY

Photo Release & Publicity

- Photography consent is collected on the application form, so parents can indicate their preference at registration.
- Photos and videos from the week's activities are shared every Friday with parents who have given consent.
- To protect every child's privacy, parents and carers must not take photos or videos while on site, and must not share photos of other children on social media.

06 BEFORE YOU APPLY

Behaviour & History Declaration

- Parents confirm that their child has not been expelled, suspended or subject to severe disciplinary action at any previous school or camp.
- Any relevant behavioural history or concern must be disclosed in full at registration. If information is withheld or inaccurate, the school may end the child's participation with no refund.
- Bamboo Valley International School cannot accept children with a known history of severe behavioural problems, including aggression, violence or serious disruption.
- For the safety and happiness of every child, we reserve the right to decline or end a child's participation where their behaviour affects other children.

07 OUR SHARED VALUES

Code of Conduct

Every child at camp is asked to live by seven simple principles:

01 **Respect & Kindness**
Inclusive behaviour, polite language and acceptance of diversity.

02 **Responsibility & Integrity**
Active participation and accountability for one's own actions.

03 **Safety & Welfare**
Following safety rules, with no bullying or violence of any kind.

04 **Cooperation & Collaboration**
Working positively in groups and following staff instructions.

05 **Care for Property & Environment**
Cleanliness and responsible use of shared resources.

06 **Respect for Thai Culture**
Modest, respectful dress and behaviour during off-campus activities, and courtesy toward all staff.

07 **Personal Development**
Positive participation that supports each child's growth.

Parents and carers are also expected to treat staff and other families with courtesy. Abusive, threatening or disrespectful behaviour toward staff or children may result in the child's enrolment being ended with no refund.

08 WHEN BEHAVIOUR IS UNSAFE

Removal from Camp

Bamboo Valley International School may remove a child from the programme if their behaviour is unsafe, harmful or disruptive to themselves, other children or staff, or if these Terms are breached. **No refund is issued in these cases.**

This includes, but is not limited to:

- Bullying, harassment, or physical or verbal abuse
- Physical aggression: hitting, pushing, kicking or fighting
- Vandalism, theft or intentional damage to property
- Bringing or using dangerous items
- Repeatedly ignoring safety rules or staff instructions
- Breach of the drop-off and pick-up rules, insurance requirement, or disclosure requirements in this policy

Our usual response follows three steps:

1	2	3
Initial warning	**Second incident**	**Re-evaluation**
A verbal warning is given to the child, with notification sent to parents.	Parents or guardians are required to collect their child early.	If the behaviour continues, enrolment is terminated permanently.

For serious incidents, or where safety is at risk, the school may skip these steps and remove the child immediately. Parents are responsible for any costs arising from early removal, including transportation.

09 CANCELLATIONS

Payment & Refund Policy

The refund depends on the date we receive your written cancellation:

WINTER CAMP	Refund
Before 11 Dec 2026	**100%**
11 Dec 2026 – 10 Jan 2027	**50%**
On or after 11 Jan 2027	**No refund**

SUMMER CAMP	Refund
Before 15 May 2027	**100%**
15 May – 14 Jun 2027	**50%**
On or after 15 Jun 2027	**No refund**

OTHER CAMPS & HOLIDAY PROGRAMMES	Refund
One month (30 days) or more before the camp starts	**50%**
Less than one month before the camp starts, including the final week	**No refund**

How refunds work

- Cancellation must be sent **in writing by email** to info@bamboovalleyphuket.com. The cancellation date is the date we receive the email (Thailand time). WhatsApp or verbal notice alone is not valid.
- The dates above apply to the **whole camp season**, not to individual weeks. Cancelling a later week still follows these dates.
- Refund percentages are calculated on the amount actually paid. Early bird discounts are not refundable as credit.
- **No refund is given for** late arrival, missed days, early exit, illness, weather, public holidays, removal from camp, or a child not being admitted for failing to meet the requirements in this policy (for example insurance or pick-up rules).
- Refunds are processed within 10–15 working days of receiving the request by email, to the original payment method.
- Credits are non-transferable and cannot be applied to future camps or other individuals.
- International refunds incur a bank transfer fee of THB 2,500, deducted from the refunded amount.

- Changing weeks is subject to availability and written approval. Group changes after the programme has started are approved only for children under 7, subject to the camp leader's recommendation and availability.

If the school changes or cancels a camp

The school may cancel, combine or reschedule a week or activity because of low enrolment, safety, weather, public holidays, government order or other circumstances beyond its control. If the school cancels a week, affected families receive a refund or credit for that week only. The school is not liable for any other costs, such as travel or accommodation.

10 GENERAL TERMS

Responsibility & General Terms

- To the fullest extent permitted by Thai law, Bamboo Valley International School and its staff are not liable for injury, illness, loss or damage arising from a child's participation in camp, except where caused by the school's gross negligence or wilful misconduct. Parents are responsible for damage intentionally caused by their child.
- Parents confirm that all information on the application form is complete and accurate, and will tell us immediately if it changes.
- These Terms are governed by the laws of Thailand. Any dispute will be handled by the competent courts of Phuket.
- The school may amend these Terms and Conditions; updates will be communicated to parents. If any part of these Terms is found unenforceable, the rest remains in effect.

11 PARENT ACKNOWLEDGEMENT

Agreement & Declaration

Please complete, sign and send this page to the school admin (by email or WhatsApp) **before camp starts.** A child cannot attend until it has been received. It confirms that you have read and accepted the Camp Policy 2027, including the insurance, drop-off and pick-up, and refund terms.

CHILD'S FULL NAME	DATE OF BIRTH
CAMP (WINTER / SUMMER) AND GROUP (MINI / MAXI-EXPLORER)	WEEKS BOOKED
INSURANCE PROVIDER	POLICY NUMBER AND EXPIRY DATE
INSURER EMERGENCY HOTLINE	PARENT / GUARDIAN PHONE (WHATSAPP)

Nanny or other authorised adults for drop-off and pick-up (besides parents / legal guardians)

FULL NAME AND RELATIONSHIP	PHONE
FULL NAME AND RELATIONSHIP	PHONE

Declaration

- I have read, understood and agree to the Camp Policy 2027.
- My child has valid medical insurance covering the entire camp period, and I accept full responsibility for all medical and related costs.
- I understand that my child must be dropped off and collected by a parent, legal guardian or an authorised adult (such as a nanny) named above, and may not travel to or from camp alone or by Grab, Uber or similar services.
- I understand the cancellation and refund dates, and that cancellation must be sent by email.
- I will send this signed form to the school admin before camp starts.

PARENT / GUARDIAN NAME	SIGNATURE	DATE